

IT Service Manager (Group) Based at Thorpe Park, Leeds

Vacancy Reference: EPUKI 0041

EPUKI (Part of the EPH Group)

EP UK Investments was established in 2014 as the platform for expanding the EPH group into the UK and All Ireland Energy Markets. EPH is a leading Central European energy group that owns and operates assets in the Czech Republic, the Slovak Republic, Germany, Italy, the UK and Hungary. EPH is a vertically integrated energy utility covering the complete value chain ranging from highly efficient cogeneration, power generation, and natural gas transmission, gas storage, gas and electricity distribution and supply. EPH is the 6th largest producer of power in Europe, employing over 25,000 team members.

EPUKI has grown rapidly and now manages a portfolio of 6 power generation assets including Lynemouth Power, EP Langage, EP South Humber Bank, EP Ballylumford, EP Kilroot and more recently, Tynagh Energy Limited. In addition, EPUKI has development consent to construct a 2.5GW CCGT at Eggborough, a 1.8GW CCGT at King's Lynn and an Energy Recovery Centre adjacent to South Humber Bank. The above generation sites are supported from offices in Leeds and London.

EPUKI have more recently acquired Humbly Grove Energy Limited, an underground gas storage facility in Hampshire. With this acquisition, the EPH groups adds further to its portfolio of underground gas storage facilities, which its currently owns in Czech Republic, Slovakia and Germany.

With a significant operating platform, EPUKI's strategic focus is to establish a tier 1 position in the UK power generation market. The UK team has the objective of achieving substantial further growth, through acquisitions and investment in construction of new build generation assets.

EPH is an operations-orientated investor with a strong background in pursuing growth opportunities across the energy sector. EPH have established a solid track record of continued organic and acquisitive growth.

The Opportunity

An opportunity has arisen to recruit an IT Service Manager who will be responsible for managing and leading the integration Group IT services (service desk, databases, servers, network, security and group applications), IT staff and contracts to agreed service level agreements (SLAs) across the Group business functions.

The role will manage a fully functioning multi-sourced service and specialist technical team with a customer-centric support approach across multiple locations, focussing on service availability and performance.

The role will be based in the Leeds office, with the requirement to travel to the other sites within the Group.

Key Responsibilities

Reporting to the Head of IT, the key responsibilities and duties will include:-

- **Developing** and **maintaining** IT security, network, server and applications maintenance and improvement plan
- **Managing** the IT Helpdesk, developing and maintaining effective processes for first line support, prioritisation and distribution of tasks to regions
- **Working** with regional SDM to identify opportunities to centralise applications and contracts across the business
- Application, server, networks and project budget management
- **Responsibility** for cyber security for IT, understanding risk, setting policy and strategy and monitor and maintain security tools and processes. Work closely with OT security manager to ensure joined up approach
- **Developing** and testing central IT business continuity response
- **Identifying** risks and developing mitigation plans
- **Managing** third party contracts and third party delivered services and project managing small & med I.T. projects

Our Ideal Candidate

Background

- Knowledge of core IT services (end user computing, applications, servers and networking)
- Experience of IT security processes, systems and controls
- Knowledge and experience of IAAS, SAAS, ERPs and cloud computing experience
- Experience of standardising, managing and improving diverse IT Infrastructure and applications, preferably in an SME
- Good knowledge of the energy industry, including gas and power operations
- Experience of contract and budget management

Behaviours

- Team-oriented; excellent interpersonal, organisational skills and able to develop collaborative relationships at all levels in the organisation
- Experience of managing diverse remotely based technical teams
- A self-motivated individual thriving in a dynamic work environment
- Flexible approach and the ability to deal with high levels of change
- The ability to influence and build relationships across multiple sites and locations

Qualifications

- HND/Degree or equivalent in a relevant computing discipline
- ITIL Certification

Remuneration

The successful candidate will be appointed on a personal contract which reflects the responsibilities of the role as well as the abilities of the individual.

Further benefits:-

- Private medical insurance
- Competitive pension option
- Bonus opportunity

Applications

For an informal discussion about the role, please contact the HR Department on 07594 091414. Applications should arrive no later than **30th September 2020**.

To apply:

Please send your CV, covering letter and salary expectations to recruitment@epuki.co.uk, writing the Vacancies Ref Number and Job Title.